

CAHL
California Association
of Healthcare Leaders

2018

— ANNUAL REPORT —

An Independent Chapter of



American College of
Healthcare Executives
for leaders who care®

ABOUT US



The California Association of Healthcare Leaders (CAHL) is an independent chapter of the American College of Healthcare Executives (ACHE). CAHL serves approximately 1,400 healthcare leaders throughout Northern and Central California. The chapter's geography covers 50 of California's 58 counties and extends as far south as Kern County and north to the Oregon border.

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A MESSAGE FROM OUR CHAPTER PRESIDENTS

We are pleased to share with you CAHL's 2018 Annual Report.

Throughout this past year, our commitment to the mission of the chapter to advance our members by providing world class lifelong professional growth through local educational programming, networking, and mentoring was evident. Our stellar volunteer board continued to provide programming our members said was accessible, relevant to the challenges they are facing in the workplace, and helpful in maintaining Face-to-Face credits to maintain or earn their Fellow.

This past year, we once again partnered with Health Care Executives of Southern California (HCE) and San Diego Organization of Healthcare Leaders (SOHL) to host the Western Region College Bowl, a graduate case study and undergraduate Jeopardy-style competition. We are proud of CSU Chico who defended their first-place title in the undergraduate competition against UNLV. Congratulations to the winning team from UCLA, a firm second to USC, and Cal State Los Angeles coming in third for the graduate competition!

Our collaboration with affiliated organizations remained strong, as evidenced by our HFMA/CAHL Spring Conference and support of the Hospital Council of Northern and Central California.

We launched a number of new initiatives in 2018. Members across CAHL shared traveling to Congress is not always feasible for them; they wanted the opportunity to attend

meaningful education offerings locally. Because of this feedback, we held our first two-day on-location event, titled Leading and Managing in Changing Times, where our members were able to earn 12 Face-to-Face credits.

We refreshed the look and feel to our website and newsletter in the Spring of 2018.

The board was pleased to offer its first remote programming offering which enabled our Central California members to participate in both the Face-to-Face educational offering and award ceremony in August during our Annual Meeting and Awards Ceremony.

As many of our chapter's members are pursuing their Fellow, our Member Advancement Committee in July held a Board of Governor's review course for those preparing to become a Fellow. As you pursue this journey, know CAHL has a number of resources to support you. To learn more, be sure to visit CAHL's website.

We express gratitude for our sponsors whose contributions greatly enhance our chapter offerings. Lastly, we would like to recognize our dedicated volunteer board and committee members who contributed thousands of hours of their time in 2018 serving chapter members. Of course, all of this couldn't be possible without your continued active support and participation in chapter events. We look forward to connecting with you at an upcoming CAHL event.



A handwritten signature in black ink, appearing to read 'A. Pete'.

Andrew Pete, FACHE
CAHL President



A handwritten signature in black ink, appearing to read 'K. Sims'.

Kim Brown Sims, FACHE
CAHL President-Elect



A handwritten signature in black ink, appearing to read 'T. Marsh'.

Toby Marsh, FACHE
CAHL Immediate Past-President

MISSION & VALUES

Mission

Advancing our members by providing world class lifelong professional growth through local educational programming, networking and mentoring.

Vision

To be the premier professional society for healthcare leaders in Northern and Central California advancing excellence in healthcare leadership and improving the lives of the communities we serve.

Values

- › Promote high ethical standards and conduct
- › Foster diversity and inclusion
- › Generate pride and enthusiasm
- › Serve the community
- › Advance the mission of the ACHE

CHAPTER OVERVIEW

Membership Statistics (as of February 15, 2019)

Total Membership:	1,494
Total Number of New Members:	101
Total Number of Fellows:	259
Total Number of Life Fellows:	91
Total Members Who are Currently a CEO:	185
Members Who Volunteer in Board or Committee Positions:	120

2018 Events Breakdown

Total Number of 2018 Events:	48
Face-to-Face Education (F2F)	12
Qualified Education (QE)	5
Learning From Leaders (QE)	10
Advancement BOG Prep Sessions	2
Networking	19

MEMBER SPOTLIGHT

We are proud to recognize our members and volunteers on our Member Spotlight on our chapter webpage. Know of a CAHL member who has gone above and beyond? Nominate them for the CAHL member spotlight by filling out the nomination form on our CAHL Chapter website.



Kumudini Sharma

Ms. Kumudini Sharma works as a Senior Business Administrator at InfoFlair Inc. She is responsible for managing various HR operations and developing strategic growth plans for the company. She has 13 years of experience in customer care, business operations and technology leadership. She serves as the initial point of contact and liaison to Human Resources on employment, employee relations, employee development, and HR operational issues. She develops strong collaborative relationships with consulting agencies, stakeholders, and the workforce.

She was the founder of the Wunderkind, a preschool facility. She led customer service, project management, and business operations at the Wunderkind. She worked with community members, licensing agencies, and social service agencies to come up with concept based learning. During her leadership, the company became an affiliated preschool provider for the US Military.

Ms. Sharma holds an MHA (Healthcare Administration) from

the University of Phoenix and MBA (Business Administration) from Northeastern University. She believes in continuous learning and is aPHR certified. She is a member of the CAHL Communications Committee.

Member Since (when did you become a CAHL member? ACE member?)

I joined CAHL in March 2016 and have served as a chair on the CAHL Communications Committee.

Why did you decide to pursue a career in healthcare administration?

I believe in people's experience. I started my career as a teacher in SFO Bay Area. Soon I identified a need to conceptualize education. I founded my start-up in Preschool education. It was a great opportunity to work collaboratively with community members and understand their needs in an emerging industry. I integrated mindfulness education, conceptual learning, and technology in the preschool environment to make education more fun and interactive.

I realized good health and education are the building blocks of an enthusiastic and innovative individual. I incorporated different healthcare programs to preschool education like school clinic-check ups and healthy eating habits. As I learned more about the transformation of healthcare and its difficulty in meeting the changing needs of the population, I grew interested in healthcare administration. Going back to school, I earned my MHA in Healthcare Administration. I realized that patient's experience is not limited to the healthcare delivery, but is composed of various elements. That knowledge motivated me to transfer my management and HR expertise into healthcare administration.

I volunteered in healthcare organizations and became a member of the CAHL. Healthcare is an industry that combines my HR expertise with my passion in one dimension. I provide management expertise and project support that improve health care delivery results.

Why did you join ACE and CAHL?

During my Master's program, I was looking for an opportunity to volunteer and interact with Healthcare Executives to learn more about the industry. CAHL provided a great opportunity not only to network but also receive mentorship for early career employees and college graduates. Being from a different industry, CAHL offered me a great platform to understand the challenges and opportunities in health care. CAHL members support other professionals from different organizations by sharing experiences and strategies. This was very impressive and stuck out to me.

What makes you diverse?

I did not follow the conventional career ladder. I started as an educator, the founder of a start-up, and am currently working as a senior Business Administrator in an IT consulting firm. Changing careers and working in different industries have given me a unique perspective in understanding people's needs. I have always aspired to work in important endeavors that matter; in that sense, what can be more important than healthcare? I am passionate about improving customer experience. I earned MHA in Healthcare Administration, volunteered in healthcare organizations, and became a member of CAHL, all of which enhanced my passion for the healthcare industry. My passion to improve the patient's experience despite a non healthcare background makes me a unique contributor in the industry.



Ryan Peck

Mr. Ryan Peck is a passionate population health leader with experience in public accounting, healthcare revenue cycle consulting, and healthcare information technology. Currently, Mr. Peck manages the Epic Population Health & Government Programs team for UC Davis Health with a specific focus on delivering technology tool kit to position the organization to thrive in value-based care delivery. Mr. Peck is responsible for the management of the Epic Healthy Planet Module, Epic Telemedicine Module, Government Incentive programs, Grant programs, Pay-for-Performance programs, and other Health System strategic projects.

Prior to joining UC Davis in 2013, Mr. Peck was a Project Manager at Cedars-Sinai Health System leading the Epic Clinical Decision Support team. Mr. Peck worked directly with senior physician leadership in identifying opportunities to utilize the Epic platform with the goal of reducing the total cost of care and improving health outcomes. Prior to joining Cedar-Sinai in 2011, Mr. Peck was a Senior Consultant

at the Claro Group providing healthcare revenue cycle consulting services to hospitals and health systems nationwide while specializing in implementing clinical documentation improvement programs.

Mr. Peck holds a Master of Health Administration from the University of Southern California as well as a Bachelor of Science in Accountancy from Sacramento State University.

Member Since (when did you become a CAHL member? ACHE member?)

I became an ACHE member in 2011 and a CAHL member in 2014.

Why did you decide to pursue a career in healthcare administration?

Unlike the “traditional” path, I first began my career in public accounting and decided to change careers in order to align with my desire to make a measurable impact. As such, I was able to find a position as a healthcare revenue cycle consultant for a prominent consulting firm. This position proved to be a great fit as I found deep satisfaction in the work and was able to make a measurable financial and quality impact at many health systems across the country. The mantra, “No Margin, No Mission” rang true with me, and improving the “bottom line” during the “Great Recession” at over 30+ health systems sparked my desire to pursue a master’s degree in healthcare administration and ultimately a lifelong career in healthcare administration.

Why did you join ACHE and CAHL?

After graduate school, I wanted to continue my commitment to lifelong learning by finding a professional organization with a diverse set of educational opportunities and diverse network of like-minded peers in the healthcare space. Joining ACHE and CAHL aligned directly with my goals for professional development and

networking. I am grateful for the opportunity to learn from the best and brightest healthcare minds in Northern California dedicated to continuous improvement and improving the health of the populations we serve.

What makes you diverse?

My professional background and personal experiences through mission work overseas has shaped me to become a diverse healthcare leader. From a professional standpoint, I have experience in public accounting, healthcare revenue cycle consulting, and healthcare information technology. Utilizing this diverse professional background, I bring a unique perspective that transcends traditional silos and drives system and process design resulting in demonstrated sustained results. On the personal side, I had the privilege to spend over two years in the Philippines before attending college, which provided me with invaluable life lessons/experiences including the value of embracing other cultures and people from all walks of life. As a healthcare leader, my professional and personal experiences contributed to who I am today and serve as a reminder each day that I must strive to be inclusive of all individuals regardless of race, ethnicity, sexual orientation, socio-economic status, age, physical abilities, religious beliefs, political beliefs, or other ideologies. We all are unique and have our own set of strengths that make us diverse in our own way!



Phil Chuang

Background:

Dr. Phil Chuang is Senior Vice President - Clinical Services, Northern California, Kaiser Permanente. Dr. Chuang earned a BA in molecular biology from University of California, Berkeley, and a PhD in molecular biology from UCLA. Dr. Chuang began his healthcare career in management consulting at Accenture. He left consulting to focus on healthcare IT, first at a health IT startup where he worked for three years. He then had three “traditional” CIO/IT leadership positions, the last of which culminated in a VP of Strategy and Business Development role at Sutter Health focusing on home and community based care and complex care models for seniors. In 2019, Dr. Chuang left his position at Sutter for an executive role at Kaiser. Dr. Chuang is board certified in healthcare leadership as a Fellow of ACHE. He is a member of the Asian Healthcare Leaders (AHL) Forum, AHL liaison to the CAHL Diversity and Inclusion Committee, and an active mentor of the ACHE Leadership Mentoring Network.

Thoughts on Mentoring:

I’ve had several shifts in my career and have been lucky to have mentors who have helped guide my development and pushed me to expand my career horizons. It’s incredibly helpful to have someone who can challenge your own assumptions about yourself and suggest ways to prepare for (and test out) a move for your next job. As a mentor, I’ve had a fantastic leader who I’ve worked with for a year and a half. It’s been a great way to give back to our profession, and I encourage everyone to do this. It has been very gratifying to help someone in the same way that others have helped me. Working with her on her career path inspired me to take action myself. We both moved up to our next career step within a month or so of each other, so we celebrated together!



Ilesha Hinton

When did you become a CAHL member? ACHE member?

I joined ACHE in 2017 as an undergraduate student and renewed my membership in 2019 as a graduate student.

Why did you decide to pursue a career in healthcare?

Since high school I always wanted to work in a medical setting and started my healthcare career in the veterinary field. During those years, I helped manage patient workflow and worked as an interim manager where I coordinated medical inventory, client and staff complaints, and training technicians. This is when I learned that I wanted to be in management and work closely with clients. As a military spouse, I wanted to find a career that would be both challenging and accommodating to my personal life.

I started my career path studying healthcare information technology where I was introduced to healthcare

management by my instructors. Additionally, I found my passion for healthcare management after taking several healthcare management courses and interning in a skilled nursing organization.

During my undergraduate years, I volunteered for organizations such as the Red Cross and Fort Belvoir Community Hospital. After completing my bachelor's degree, my fervor to work in a healthcare setting grew and aligned with my decision to pursue my master's in healthcare administration. After moving with my husband to California, I was given an opportunity to volunteer in the Nurse Administration Department at the VA Medical Center at Mather where I assisted in several projects for the post-bachelorette nursing residency (PBNR) program, patient workflow in the ED, and the CCNE accreditation. Here, I discovered my passion to work with patients and manage projects that would improve patient service and healthcare professionals.

Why did you join the ACHE and CAHL?

I joined ACHE during my undergraduate studies under the advice of my instructor who is also an ACHE member. After joining ACHE and the local chapter

CAHL, I see that it can be beneficial to students such as myself who are starting out in our careers in healthcare. Additionally, I would not have made it this far in starting my career if it weren't for the members of CAHL who build my confidence and give me advice as an early careerist. I look forward to giving back to this organization and getting involved with volunteering on a committee.

What makes you diverse?

Starting my career in the veterinary field, I gained management skills and medical knowledge that transitioned to the healthcare industry along with my passion to work with customers. As a military spouse, I have experienced healthcare settings as a patient in more than 20 states, which aligns with my passion in patient care improvement and satisfaction. I currently work with veterans and providers on the insurance side of healthcare, which enhances my experience in healthcare in regard to workflow and patient service. Additionally, as a graduate student, my experiences as an early careerist give CAHL a different perspective on the struggles and successes of graduate students.

**VISIT US
ONLINE:**



A MESSAGE FROM OUR CHAPTER REGENT



ACHE Regent's Role

Regents are the elected representatives of ACHE members residing in a set geographic territory and are the primary liaison between ACHE, state and local ACHE Chapters, and healthcare associations in their jurisdiction. Regents are also the primary conduit for communications between ACHE higher education network student chapters (HEN) and ACHE. As the elected representatives of ACHE members, Regents serve as advisors within the ACHE governance structure to the Board of Governors.

I am honored to offer this message written to complement the 2018 Annual Report of our local ACHE chapter, the California Association of Healthcare Leaders (CAHL). But first, welcome to all of our new members, and congratulations to those who have recently advanced to Fellow.

This past year has been a very successful year for the American College of Healthcare Executives (ACHE). ACHE's 2019-2021 Strategic Plan was released after an in-depth examination of our previous strategic plan. The strategic direction that emerged is to solidify ACHE's role as the market leader for healthcare executives in developing management capabilities.

In 2018, ACHE collaborated with leaders of healthcare organizations and renowned experts to develop [Leading a Culture of Safety: A Blueprint for Success](#), the first roadmap for organizational leaders to create a culture of safety in healthcare settings.

ACHE rolled out a modest dues increase for 2019 to allow for an expansion of services while personalizing each member's experience with us. The dues increase enables ACHE to offer services based on member needs and a changing healthcare environment.

During my tenure as Regent, I focused my efforts largely on being

a connector of people and providing career guidance to individuals at all stages of their careers. The most rewarding initiative I had the pleasure of leading was working with the local universities and the Higher Education Network (HEN) to build strong internship opportunities for our healthcare leaders of tomorrow. This past January, we've onboarded over 30 student interns at my organization across 12 different departments. Our program serves as an opportunity for students to apply their academic knowledge of healthcare management and to learn first-hand from healthcare leaders. Furthermore, some of the students become active members of CAHL.

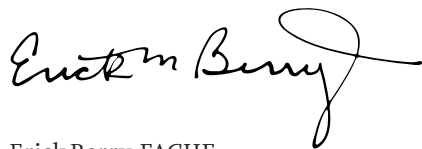
I also had the pleasure of sitting on the Hospital Council of Northern & Central California (HCNCC) as a representative for ACHE/CAHL. This was a milestone for ACHE, as it was the first time a Regent has held a position on the HCNCC board. It allowed the opportunity to promote the important work we do for healthcare executives and their organizations.

Finally, congratulations to Baljeet Sangha for being elected the 2019-2021 Regent for Northern and Central California. It is without a doubt that Baljeet will be successful in this

role, as he is a natural connector and champion of the profession.

Thank you for the opportunity to serve as your Regent this past term. While I will no longer be in this role, I will continue to serve ACHE & CAHL, and I look forward to seeing you at the next CAHL event!

Regards,

A handwritten signature in black ink that reads "Erick Berry". The signature is fluid and cursive, with a long, sweeping underline that extends to the right.

Erick Berry, FACHE
Regent for California,
Northern & Central 2016-2019

Erick Berry is the Support Services Administrator at Kaiser Permanente Sacramento Medical Center and a member of the Board of Directors for the Hospital Council of Northern and Central California. He has been with Kaiser Permanente for over 20 years and has served as the President of CAHL in the past. Erick will serve as the ACHE Regent until 2019.

2018 CHAPTER OFFICERS & ELECTED DIRECTORS

OFFICERS

Toby Marsh, FACHE	Chapter President Member - Executive and Nominating Committee
Andrew Pete, FACHE	President Elect Member - Executive and Nominating Committee
Laura Hill Temmerman, FACHE	Immediate Past President Member - Executive and Nominating Committee Member - Finance Member - Volunteer Recognition & Member Outreach
Melanie Toutai	Secretary Member - Executive and Nominating Committee
Ehren Hawkins	Treasurer Chair - Finance Committee Member - Executive and Nominating Committee

REGENTS

Erick Berry, FACHE	Regent-Northern and Central California and Support Services Administrator Kaiser Permanente Sacramento Medical Center
Johnathan Watkins, FACHE	Regent-at-Large Diversity and Inclusion and COO Kaiser Permanente Modesto Medical Center

CHAIRPERSONS

David Akinsanya	Co-Chair - Bay Area LPC
Christos Arvanitis	Co-Chair - Higher Education Network (HEN)
Kimberly Bleichner-Jones, FACHE	Co-Chair - Awards and Volunteer Recognition
Michael Brokloff, FACHE	Chair - Advancement
Kim Brown Sims, FACHE	Co-Chair - Sponsorship
Ian Carson	Student Representative Student Council Chair
Lillian Chan, FACHE	Co-Chair - Bay Area LPC
Ruth Cieri, FACHE	Co-Chair - Communications Chair - Military Outreach
Nicholas Cline	Chair - Audit
Tamara Dilbeck	CAHL Administrator
Darrielle Ehrheart, FACHE	Co-Chair - Career Development and Transition
Rachel Faber	Co-Chair - Higher Education Network (HEN)
Jessica Gruendler	Co-Chair - Sponsorship
Mohit Gulati	Data Champion
Eric Johnson	Co-Chair - Communications
Jason Lee	Co-Chair - Higher Education Network (HEN)
Joleen Lonigan, FACHE	Chair - Clinical Liaison
Eric Meyer	Co-Chair - Sacramento LPC
Bonnie Panlasigui, FACHE	Co-Chair - Diversity and Inclusion
Ryan Peck	Chair - Chapter Programming Co-Chair - Sacramento LPC
Patrick Ramirez	Co-Chair - Diversity and Inclusion
Baljeet Sangha, FACHE	Co-Chair - Volunteer Recognition and Member Outreach
Jill Springer, FACHE	Co-Chair - Career Development and Transition

COMMITTEES

Advancement Committee

The Advancement Committee engages members through education and outreach. The committee encourages and supports eligible members in becoming certified in Healthcare Leadership and a Fellow in the American College of Healthcare Executives. CAHL conducts several all-day Saturday workshops throughout the year to prepare members for success with the Board of Governors Exam.

Michael Brokloff, FACHE (Chair)

Career Development and Transition Committee

The Career Development and Transition provides support and resources for members at all levels of their career – the early-careerist, mid-careerist, senior level executive, and person in transition.

Darrielle Ehrheart, FACHE (Co-Chair)

Jillian Springer, FACHE (Co-Chair)

Clinical Leadership Committee

The Clinical Leadership committee's purpose is to further expand Clinical Leadership membership and participation in CAHL by adding value to existing CAHL events through CEU approved events and engagement with our clinical leaders.

Joleen Lonigan, FACHE (Chair)

Communication Committee

The Communication Committee strives to ensure CAHL's members are informed and connected to events, updates, and member benefits. The chapter communications platforms are also critical paths for our other committees and chapter endeavors for two-way communication with our members and Fellows.

Ruth Cieri, FACHE (Co-Chair)

Eric Johnson (Co-Chair)

Diversity and Inclusion Committee

The Diversity Committee aims to pursue excellence in providing education and networking events around diversity, inclusion, and equity. The Committee works to strengthen relationships between CAHL and other affinity groups through the creation of partnership agreements and shared professional events.

Luis Fonseca (Non-Board Member, Acting Chair)

Executive and Nominating Committee

The CAHL Executive Committee is composed of the following Board officers: President, President-Elect, Immediate Past President, Treasurer, Secretary, and Regent. This group is responsible for planning, development, and ongoing execution of the CAHL Strategic Plan in partnership with the rest of the CAHL Board, Committee Chairs and Co-Chairs and chapter volunteers. This group takes a leadership role in the planning of the CAHL Annual Meeting, Strategic Planning, Board Orientation, monthly Board meetings as well as, together with the Regent, overseeing the nomination process for new board members.

Toby Marsh, FACHE
Andrew Pete, FACHE
Laura Hill Temmerman, FACHE
Erick Berry, FACHE
Melanie Toutai
Ehren Hawkins

Finance & Audit Committee

The Finance Committee is responsible for providing direction, review and control over chapter's financial status and reporting.

The Audit committee (Finance subcommittee) ensures an annual audit is completed and reported upon to the Board and any identified action items are addressed appropriately.

Nick Cline (Chair, Audit Committee)
Ehren Hawkins (Chair, Finance Committee)

COMMITTEES

Higher Education Network Committee

The Higher Education Network Committee reaches out and connects with local graduate and undergraduate programs in health management to encourage student membership and involvement in the local chapter.

Christos Arvanitis (Co-Chair)
Rachel Faber (Co-Chair)
Jason Lee (Co-Chair)

Local Programming Councils

(Bay Area / Central Valley / Sacramento)

The three Local Programming Councils, anchored by major metropolitan areas, are charged with developing and organizing educational and networking programming across the chapter.

David Akinsanya (Co-Chair)
Lillian Chan, FACHE (Co-Chair)
Gary Krboyan (Co-Chair)
Jeff Logan (Co-Chair)
Eric Meyer (Co-Chair)
Ryan Peck (Co-Chair)

Military Outreach Committee

The Military Outreach Committee reaches out and connects with military, Veterans Administration and veteran colleagues to encourage membership and involvement in the local chapter.

Ruth Cieri, FACHE (Chair)
Maj. John DeCataldo (Co-Chair)

Senior Executive Engagement Committee

(Regent's Advisory Council)

The Senior Executive Engagement committee is comprised of senior level c-suite individuals and other executives across the CAHL region who work together with the Regent to: 1) raise the visibility of CAHL programming specific for the executive audience, 2) encourage mentoring and speaking opportunities for our senior careerists to provide learning opportunities for our early careerists and mid-careerists, 3) develop networking and education opportunities to bring our senior executives together with other members through relevant and thought-provoking programming and 4) advise the Regent and chapter on further opportunities based upon feedback from senior executive peers.

Regent – Erick Berry, FACHE (Chair)

Sponsorship Committee

The Sponsorship Committee is responsible for increasing visibility of CAHL throughout the membership demographic and securing financial support of educational and professional offerings.

Kim Brown Sims, FACHE (Co-Chair)

Jessica Gruendler (Co-Chair)

Volunteer Recognition and Member Outreach Committee

The Volunteer Recognition and Member Outreach Committee provides resources to potential and current volunteers to ensure their volunteer experience is meaningful and impactful. The committee is responsible for recruitment and engagement with our current and future ACHE members and Fellows, onboarding and placement of our volunteers and oversees the Volunteer Recognition Program for CAHL's Annual Meeting.

Kimberly Bleichner-Jones, FACHE (Co-Chair)

Baljeet Sangha, FACHE (Co-Chair)

VOLUNTEERS

Thank you to all of our 2018 volunteers for the generosity of your time.

Katie Abbott	Fayola Edwards-Ojeba	Gary Krboyan	Anne Rodriguez Manuel
Enitan Adesanya	Darrielle Ehrheart	Jason Lee	Damon Rowden
Bezawit Admassu	Barry Eneh	Jeff Logan	Taylor Rudd
David Akinsanya	Ofe Etchie	Capt Brandon Longstreet	Stan Salinas
Sherie Ambrose	Rachel Faber	Joleen Lonigan	Lashini Samerawickreme
Aemal Aminy	Michael Felder	Jacque Maples	Baljeet Sangha
Christos Arvanitis	Rosa Fernandez	Toby Marsh	Briththa Seevaratnam
Navpreet Atwal	Melissa Fiel	Kirch Martin	Kieran Shah
Todd Bartlett	Kelly Flannery	Charl Mattheus	Surita Sharma
Erick Berry	Luis Fonseca	Capt Ryan McGaughey	Kumudini Sharma
David Bettencourt	Sachin Gangupantula	Eric Meyer	Rachel Simpson
Ida Bezabeh	Debra Green-Oliphant	Darrin Mooneyham	Nikhil Singal
Jerry Birk	Jessica Gruendler	Rick Narad	Sinthusan Sinnadurai
Donald Black	Mohit Gulati	Don Nguyen	Tina Slee
Kimberly Bleichner-Jones	Leana Haddad	Alice Nguyen	Rendi Solis
Mike Brokloff	Brandon Hale	Susan Nijjar	Kim Panzoto
Kim Brown-Sims	Maulah Haley	Sean O'Brien	Jillian Springer
Jita Buno	Leona Han	Rahul Padmanabhan	Ankoor Tailor
Jennifer Cantero	Katie Hanson	Cherese Paloni	Lillian Tan
Erin Carroll	Meghan Hardin	Padma Patel	Veronica Ubah
Ian Carson	Brandon Harris	Ryan Peck	Sergio Vincenti
Tiffany Caster	Ehren Hawkins	Laura Perez Ehrheart	Marcus Walton
Lillian Chan	Val Head	Andrew Pete	Corey Wilson
John Chapman	Laura Hill Temmerman	Dan Peterson	Genea Wilson
Sarbesh Chaudhary	Peter Hilsenrath	Jan Peterson	Ronnie Yamanaka
Phil Chuang	Robyn Hodge	Derek Pickens	Justine Zilliken
Ruth Cieri	Diana Jackson	Nora Powers	
Nicholas Cline	Eric Johnson	Patrick Ramirez	
Jillian Dam	Lori Katterhagen	Rob Rawlings	
Major John DeCataldo	Frank Khan	Major Marc Rittberg	

GET INVOLVED IN THE ACHE CAHL CHAPTER

All CAHL Chapter leaders and committee members serve on a voluntary basis. If you or any of your fellow colleagues are interested in volunteering with the CAHL Chapter, please feel free to fill out the Volunteer Commitment form via our chapter website. For questions about the committees and volunteer opportunities, we look forward to hearing from you at: volunteering@ache-cahl.org.

THANK YOU TO OUR SPONSORS

We are indebted to our financial sponsors who were with us in 2018.
Thank you for your support!

Platinum Sponsors:



Silver Sponsors:



Bronze Sponsors:



FINANCIAL STATEMENT

Statement of Financial Position as of December 31

ASSETS	2018	2017	Change
Cash	\$2,086	\$39,260	(\$37,174)
Investments	\$69,039	\$75,322	(\$6,283)
Accounts Receivable	-	-	-
Equipment	-	-	-
Prepaid Expenses	-	-	-
Total Assets	\$71,125	\$114,582	(\$43,457)

LIABILITIES & NET ASSETS

Accounts Payable	\$ -	\$ -	\$ -
Other Liabilities	-	-	-
Total Liabilities	-	-	-
Net Assets	\$71,125	\$114,582	(\$43,457)
Total Liabilities & Net Assets*	\$71,125	\$114,582	(\$43,457)

* As part of the approved strategic plan, the CAHL Board made a concerted effort to spend down surplus funds in 2018. Some of the main expenses that occurred in 2018 include launching a new CAHL website, providing a graduate and undergraduate scholarship, purchasing CAHL branded items for volunteers and speakers, creating new newsletter and event templates, and hiring a graphic designer to name a few. These expenses were consistent with the chapter's not-for-profit mission of providing educational and professional development value to chapter membership.

MANAGEMENT REPORT

Statement of Activities for the Twelve Months Ending December 31, 2018

REVENUE	Total
ACHE Dues Rebate	\$27,077
Chapter Event Registration Fees	\$23,269
Newsletter Advertising	\$0
Membership Directory/Handbook Advertising	\$0
Other Advertising	\$0
Social Events	\$6,253
Contributions/Sponsorship/Payments	\$9,700
Other	\$22
Total Revenue	\$66,321
EXPENSES	
Chapter Event Expenses	\$51,518
Newsletter Publishing	\$7,211
Membership Directory Publishing	\$0
Board of Directors Expenses	\$11,487
Committee & Other Travel	\$3,926
Chapter Leaders Conference Travel	\$1,143
Supplies	\$6,279
General Postage	\$11
Administrative Services	\$11,750
Scholarships	\$9,995
Other	\$6,459
Total Expenses	\$109,779
REVENUE OVER (UNDER) EXPENSES	(\$43,458)
Investment Income (Loss)	-
Increase (Decrease) In Net Assets	(\$43,458)

STRATEGIC PLAN

In our 2018-2020 strategic planning, CAHL made a purposeful decision to use member satisfaction; member engagement as the lead indicator for our chapter tactic and goals. Membership satisfaction and member engagement is the key driver for participation in chapter activities, membership growth, advancement and expansion of our professional offerings. Here are some highlights of key goals outlined in the current plan:

Advancement:

Bring three BOG prep sessions to the CAHL members annually; provide support to CAHL members preparing to advance; and promulgate advancement information through networking and face-to-face events.

Career Development and Transition:

Continue to develop, resource, and expand Coach-Mentor Program; recruit a CDTC liaison from each LPC to participate in events and meetings; and create programming for early careerists.

Communication:

Publish CAHL annual report across all communication platforms prior to ACHE/CAHL member survey; optimize social media accounts to provide consistent messaging across platforms; and broadcast more events using live video streaming.

Diversity and Inclusion:

Collaborate with LPCs to ensure that at least two educational events in the coming year are based on the ACHE Diversity and Inclusion programming templates, and support and assist all chapter committees in incorporating our key values of Diversity and Inclusion in established goals.

Higher Education Network:

Elect a student member of the board, collaborate with CDTC for mentorship matching, and create a diverse set of programs to increase student participation, including hosting tables at events, lunch with leaders, tele-events, and an all-program round table.

Local Programming Councils (LPCs):

Strive to provide 12 Face to Face/Category 1 continuing education credits annually; promote at least six Qualified Education/Category 2 credit hours in each LPC if possible through collaboration with the Hospital Council, CHA, or other esteemed organizations; and partner with the Career Development and Transition, Clinical Leadership, Diversity and Inclusion, and Military Outreach committees to hold education and networking events with these specific members.

Volunteer Recognition and Member Outreach:

Partner with all committees to recognize volunteers annually at an appreciation event in local areas in conjunction with an LPC session; develop a formal new member outreach plan based on the new ACHE toolkit by September 2019; and develop a standard work document for collection and maintenance of volunteer information.

